

ENLI MOBILE CARE PLAN SMS TERMS OF SERVICE

1. Enli's Mobile Care Plan is an extension of Enli's Central Worklist platform used by Care Coordinators to manage outreach and communications to patients. Users can expect to see a link that takes them to a password protected website requesting information, eg COVID-19 symptom check or A1C measurements.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at support@enli.net or 844-572-6400.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You may receive a message each day before you come in to work or you may receive intermittent messages asking for input from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: <http://www.enli.net/wp-content/uploads/2020/09/Enli-Privacy-Policy.pdf>